Press room : FINANCIALS 2007: QUALITY PAYS OFF!

RIPOL is very proud to post for 2007 a further hike in its sales of 16% in comparison to 2006. The outlook for 2008 looks pretty good: brand awareness and loyalty and market share are growing both on domestic and international markets without affecting the margins. It is true that quality pays off! Thanks again to our loyal and precious accounts and to our excellent team!

RIPOL at a glance

Establishment of the company: 2000
Departments: Laboratory, R&D, bill of materials
Covered area: 10.000 sqm
Manufacturing area: 7.000 sqm
Warehouse: 2000 sqm
Offices and Laboratory: 900 sqm
Manufacturing capacity: 8.000 ton/yr
Sales: domestic & international

RIPOL Mission

Our mission is to be recognized by our customers and employees for our ability to manufacture high-quality powder coatings providing excellent service at competitive price. We aim to achieve our goals through understanding our customer’s need. RIPOL has installed state-of-the-art manufacturing equipment and a sophisticated modern bar-coding system which controls all phases of manufacturing from the acceptance of raw materials to the shipment of finished goods. ISO 9001 process and quality systems assure customers that products are manufactured in strict conformance to their standards.

State-of-the-art equipment

Very modern turbo mixers are used to mix each container, unambiguously defined by the bar code. The pre-mixed products thus obtained are extruded with state-of-the-art machinery according to the preset sequence in the system. Therefore we can always guarantee the traceability of the production batches. The milling phase occurs in technologically cutting edge mills with particle size analysis according to the sequence set in the system. The products are packed into cardboard boxes or big bags labelled with a bar code and automatically stored in a warehouse where product cannot be picked up before being controlled by Quality Dept.
Technology - Integrated Computerized System (ERP)

To reach the ambitious goal of Total Quality without losing the necessary flexibility guaranteeing the customer’s maximum satisfaction, we have made a huge investment in ultramodern machine technology and a completely integrated computerized system (ERP). Raw materials are ordered according to MRP logic so that company profitability is maximised and stock levels reduced to the minimum. Raw materials are labelled with a bar code and then subjected to severe quality controls: only the materials that meet RIPOL specifications are accepted and therefore made available for pick up by the computerized system.

The operators who perform the picking operations pick up the raw materials planned for production and accepted during the previous phase by using a radio frequency terminal. Each weighing station is fitted with interconnected personal computer, bar code reader, label printer and scales. The planned orders appear directly on each terminal and are filled according to the preset sequence. Thanks to this computerized control system RIPOL was able to practically reduce weighing errors to zero during the weighing phase.

Environment Protection

Preservation of the environment and Health & Safety issues are of paramount importance at RIPOL. From its very beginning RIPOL decided to manufacture its thermosetting powder coatings with very low environmental impact. So RIPOL does NOT use any raw material requiring special labelling, such as heavy metals (lead, cadmium, etc.) and TGIC, into its formulas. RIPOL also chose to use only the best European suppliers, i.e. UNI ES ISO 9001 (2000) and preferably UNI EN ISO 14000 certified, and actively committed to environmental policies.

Quality

In order to obtain the objective of Total Quality, RIPOL acquired a highly sophisticated and completely integrated computerized system (ERP), which automatically manages the handling of all raw materials and finished products with bar codes, from their arrival to their shipment, as well as specific software to manage quality and security. RIPOL felt it was important to certify not only its quality system, but also its dedicated products for the architecture world and so has obtained the prestigious international QUALICOAT and GSB certifications.
Research & Development

Our success would not be possible without RIPOL's highly qualified team of researchers that, in cooperation with raw material and application systems suppliers along with important national and international research centres, studies daily to develop the technically innovative solutions with excellent quality/price ratio that satisfy customer requirements. Our laboratory is fitted with the most modern machinery and every single project is managed through sophisticated software that records all of the product's characteristics and monitors the progress of all the phases until the set objective is reached.

Customer Care and Technical Support

RIPOL places a highly qualified and motivated team at customers' disposal in order to assist them in the pre-sale/post-sale phase, guaranteeing their full satisfaction. The technical support service is guaranteed by a team of specialized technicians whose objective is to define the customer's requirements when developing new products and fine tune the application system for the plant/product start-up phase. All the human resources apply in their daily work the principle that the customer’s satisfaction should be placed in the first place without any compromise.

An International Attitude

RIPOL has a vocation towards internationalization built into its own DNA. Since its creation RIPOL has set itself the goal of becoming a reference point for excellence in the European thermosetting powder coatings market and has consequently made the necessary investments in terms of human and technological resources in order to reach the target set.