TREE
APARTMENTS

Hausregeln/Rules

1. **Check-in is from 4:00 PM, and check-out is no later than 10:00 AM.** Early check-in or late check-out may be available for an additional fee and is subject to availability. Guests who stay beyond the agreed check-out time or delay our cleaning service will be liable for any resulting costs and expenses.
2. Smoking, parties, and excessive noise are not permitted, including on balconies or in shared areas (e.g., hallways). Violations of the smoking policy will incur a €250 fee plus the cost of special cleaning and damage repair.
3. Commercial photography/videography without written permission, as well as illegal activities, are strictly prohibited.
4. Guests exceeding the number specified in the reservation are not permitted. We charge €30 per night of the reservation for each unauthorized guest.
5. Pets are not allowed. Violations of our pet policy may result in an additional cleaning fee. Guests with assistance animals are asked to contact us prior to their stay.
6. Guests are responsible and liable for the cost of replacing lost keys, key cards, remotes, or parking passes.
7. Noise monitoring systems may be installed in the apartments to detect excessive volume. Video surveillance may be in place in public areas.
8. Guests are fully responsible and liable for any damage or loss of their personal belongings and valuables, as well as any damage to the premises and facilities. Guests must report any damage to us immediately.
9. The use of the free Wi-Fi network for commercial or illegal activities is prohibited.
10. Booking a reservation implies agreement to comply with the house rules. Guests who fail to comply with the house rules are liable for any resulting damages, fees, costs, or expenses. Non-compliance may result in immediate cancellation of the reservation and eviction without refund.