BARCELONA Performance YARNS / Torcidos Sinteticos, s.l. **QUALITY**	**QUALITY POLICY**	**QP-01** Editing Format: 02/07/2019

THE **BARCELONA GLOBAL FIBERS BUSINESS GROUP**, HEADQUARTERED IN ARENYS DE MUNT, HAS EXTENSIVE EXPERIENCE IN **TECHNICAL YARNS AND BRAIDING FOR INDUSTRIAL USE**. **THIS EXPERIENCE IS SHARED ACROSS THE COMPANIES THAT MAKE UP THE GROUP.**

- **BARCELONA PERFORMANCE YARNS SL**, SPECIALIZING IN DESIGN, MANUFACTURING MANAGEMENT AND MARKETING PROCESSES.
- **TORCIDOS SINTETICOS SL**, FOCUSED ON MANUFACTURING.

AIMING TO DEMONSTRATE TO ITS CUSTOMERS AND COLLABORATORS THAT HIS PROCESSES AND PRODUCTS CAN ACHIEVE THE HIGHEST QUALITY, **BARCELONA GLOBAL FIBERS** CONSIDERS AS STRATEGIC THE ADOPTION OF A MANAGEMENT SYSTEM QUALITY ACCORDING TO QUALITY STANDARD ISO 9001:2015. THIS SYSTEM IS BASED ON THREE **PRINCIPLES**:

- The quality of our products
- Customer satisfaction
- Continuous improvement

IN ACCORDANCE WITH THESE PRINCIPLES, CEO ESTABLISHES THE **STRATEGIC OBJECTIVES** OF ITS MANAGEMENT AS FOLLOWS:

- Achieve the maximum customer satisfaction through meet their needs and expectations and comply contract, legal and regulatory requirements.
- Reach customer loyalty through satisfaction.
- Maintain a high-level optimization and quality control processes to achieve a system based on continuous improvement.
- Promote and develop innovative products of **BARCELONA GLOBAL FIBERS** to respond to the changing needs of customers.
- Achieve the maximum motivation in all suppliers and employees regard to the quality.

TO CARRY OUT AND TO COMPLY THESE OBJECTIVES IS CEO'S POLICY LEADING AND PUSHING THE IMPLEMENTATION OF THE FOLLOWING **ACTIONS**:

- Maintain and extend, where appropriate, the scope of the quality management system to be effective and efficient according to the UNE-EN-ISO 9001:2015.
- Establish specific objectives and indicators to analyse the quality of processes and products and follow their evolution.
- Provide technical and human resources to ensure that the quality policy is understood and implemented by all staff of **BARCELONA GLOBAL FIBERS** and its suppliers.
- Ensure a proactive attitude regarding to the quality policy that allows all staff of the organization and suppliers to be part of the culture of customer service and achieve the best quality at the lowest possible cost.
- Address risks and opportunities that may affect product conformity.

Santi Gil Boguñà **Manel Compte Fors**

CEO

February 26th, 2026