

HOUSE RULES*

*This version is a translation from the German original. In case of doubts, the German version applies.

Dear guest!

Our special apartment, which used to be a shop, shall be your second home for the duration of your stay. We want you to feel comfortable and have a great time in Vienna. We have put a lot of effort into the furnishing and hope that you will find everything you need.

These house rules are intended to help you have a smooth stay. To ensure that we can continue to offer you and other guests a pleasant accommodation in the future, we ask you to comply with the rules. If you have any questions about the apartment, if you need help or if something is not working properly, please feel free to contact us.

If an accident happens and something gets damaged, please do not hesitate to inform us. An agreement can only be reached if we do not have to find out about the damage ourselves when cleaning the apartment after your departure.

General

If you find anything missing or damaged, please contact us at any time. All things that are in the apartment or belong to it may and should be used. Please use only apparently intact furnishings or appliances. Please take care of all furnishings and inventory and treat the apartment with care. Please ensure that your fellow travellers also comply with the rules.

Disposal

Waste can be disposed of in the residual waste containers in the courtyard of the apartment building. In the apartment you will find a key that locks the front door to Habergasse 58 (entrance around the corner) so that you can enter the courtyard. Glass, plastic and tin cans can be disposed of separately in publicly accessible containers at Hofferplatz 1.

No rubbish, food leftovers, harmful liquids, hygiene products or similar things should be thrown or poured into the kitchen sink, toilet, washbasin and shower! Avoid anything that can lead to blockages in the pipes.

Cleaning

If a mishap should happen to you (extreme dirt, liquids on the floor or work surfaces etc.), we ask you to clean it up immediately. Please leave the apartment swept clean on departure and put the dishes back in the cupboards.

If there is excessive dirt after your stay which makes professional or excessive cleaning or the replacement of objects necessary, you will be fully charged for all expenses.

Rest time

In the interest of good neighbourliness, we ask you to observe the night's rest in and in front of the apartment between 10 p.m. and 7 a.m. by reducing the noise level to room volume.

Smoking

Smoking is not allowed in the apartment.

Please do not throw cigarette butts on the pavement and dispose of them properly. If you smoke in the apartment, you will be fully charged for the special cleaning service we have to order.

Airing

In order to avoid the formation of mould, we ask you to air the rooms sufficiently, especially during or after using the shower.

Kitchen

Please take care of the furnishings and appliances. Since a dirty kitchen pleases no one, please put dishes, pots and cutlery in clean and dry condition in the cupboards. Please do not place hot pots and other hot objects on the tables or worktop without a trivet. Always use a chopping board as a base for cutting. Please leave the interior of the oven, mixer etc. in a clean and usable condition.

Loft bed

Use of the loft bed is at your own risk. Please make sure that the loft bed is in good condition before using it. The loft bed is designed for overnight use, but not for gymnastic exercises or other misuse.

Access code

You will receive the access code for the entrance door before your arrival. If you forget the code or have problems with the key safe, please let us know.

Internet/WLAN

There is an internet connection (LAN and WLAN) with up to 250 Mbit/s available in the apartment. You will find the WLAN password in the guest app and in the documents in the apartment. The use of the internet with your own device (notebook, PDA, smartphone etc.) via our access is free of charge. There is no legal claim to the availability of the internet service. You use the internet at your own risk, we exclude any liability in connection with your internet use. For the use of the internet access, you must also take into account the internet usage agreement, which you have confirmed by paying your bill.

Pets

Pets are not allowed in the apartment.

Keys

Please never give the keys out of your hand. Any loss of the key must be reported immediately. You are liable up to the amount of the replacement costs.

Instructions and utilities

You will find instructions for various devices as well as plans for the utilities (fuses, water stopcock) in the apartment. However, if anything is unclear, please feel free to contact us.

Arrival and departure

Check-in on the day of arrival is possible from 3 p.m. using the code sent to you. On the day of departure we ask you to vacate the apartment by 11 a.m. at the latest. Please leave the apartment in as clean a condition as possible.

Property rights

In case of immediate repairs or for other necessary reasons, it may be indispensable for us as owners to enter the apartment without your knowledge.

Liability

As owners we are not liable for your valuables.

Duty of care

We ask you to treat the apartment with care and to ensure that fellow travellers also comply with the rental conditions.

The entrance door has an automatic locking mechanism. As soon as you close the door, it locks itself. The entrance door should always be closed, and special attention must be paid to this when leaving the apartment. Likewise, all windows should be closed when leaving the apartment to avoid possible damage due to storms or burglary.

Water and electricity resources must be used sparingly.