

We invite you to join our Training Program On

Certified Professional in Healthcare Quality CPHQ®

Presented by

Mohammed A. Faris
(RN, MSN, CPHQ CPHRM CKPIP, CSSGB(ASQ))

About The Course

The mission of the Healthcare Quality Certification Board is to improve the quality of healthcare by advancing the theory, practice and professional growth of healthcare professionals through a credible certification process.

Objectives

- Enhance the culture of quality and patient safety
- Introduce quality management principles and dimensions
- Emphasize the importance of team working
- Identify the roles of quality, leadership and management
- Promote the participants quality-knowledge
- Facilitate passing CPHQ exam.

Course Highlights

- Introduction and history
- Quality management
- Process variation and system thinking
- Customer satisfaction, needs and customer service
- Financial planning and management
- Quality structure pyramid
- Working with teams
- Leadership styles
- Strategic planning
- Organizational preparations and readiness
- Quality roles
- Delegation of responsibilities

Professional Implications

- Promotes Excellence
- Demonstrates a Commitment to Quality
- Opportunity for Professional Growth & Personal Satisfaction
- Competency-Based Credentials
- Promotes Quality Management in Healthcare

What's included?

- CPD Credit hours certificate upon course completion.
- Customized and tailor-made CPHQ Training Material for expedited learning
- Pre test and post test during the training.
- 3 days Training (8:30 – 16:00)

USB Drive

- CPHQ Exam practice question (Mock Questions + Janet Questions)
- Quality Books (21 eBooks).
- JCIA Sentinel events (1998 - 2019).

For more info Contact us:

Email: info@hnseducation.com

Mob: +971 54 362 9499

We have a proven confidence that our participants walk away with all the preparation and confidence they will need to conquer the exam and earn the prestigious CPHQ certification!