

IntLog Oy Privacy Notice

Version 1.0 | Updated 22 September 2026

This notice explains in concise terms how IntLog Oy processes the personal data of customers, prospective customers, business partners and their representatives, website users, event participants, recipients of marketing communications and job applicants.

1 Controller

Controller. IntLog Oy, Finnish Business ID 2328007-6

Address. Luvalahdentie 449 B, 27820 Säkylä, Finland

Contact details. intlog@intlog.fi, +358 40 522 2633

2 Purposes and legal bases for processing

We process personal data for the following purposes:

- sales, rental, leasing, delivery, installation and maintenance of products and services and the management of contracts; the legal basis is a contract or steps taken before entering into a contract
- processing requests for quotations and enquiries, customer service, invoicing and debt collection; the legal basis is a contract, a legal obligation or a legitimate interest
- managing customer, supplier and other business relationships and developing our operations; the legal basis is a contract or a legitimate interest
- newsletters and other direct marketing; the legal basis is consent or, where permitted by law, a legitimate interest
- organising events, training sessions and webinars; the legal basis is a contract, consent or a legitimate interest
- recruitment; the legal basis is steps taken before entering into a contract, consent, a legal obligation or a legitimate interest
- improving website functionality and usability, analytics, online advertising and displaying third-party content; the processing of strictly necessary technical data is based on a legitimate interest, while other cookies are used on the basis of consent
- compliance with legal obligations, ensuring security, preventing misuse and handling legal claims; the legal basis is a legal obligation or a legitimate interest.

Where processing is based on a legitimate interest, we assess its necessity and its impact on the rights of the data subject. We do not make decisions based solely on automated processing that would have significant effects on data subjects.

3 Personal data and retention

The personal data we process may include:

- name, contact details, employer and job title
- quotation, contract, order, rental, leasing, delivery, invoicing and payment details and customer communications
- marketing consents, objections and communication preferences
- website usage data, such as IP address, log data, device and browser data and cookie identifiers
- event and recruitment data and necessary security and compliance information.

We retain personal data only for as long as required for the relevant purpose. Customer and contract data is retained for the duration of the business relationship and generally for 3-10 years afterwards due to legal obligations and legal claims. Contact details are generally retained for no more than three years after the end of the business relationship, website log data for no more than 12 months, and event data for no more than 12 months after the event.

Recruitment data is retained during the recruitment process and generally for no more than three years afterwards.

Data processed on the basis of consent is retained until consent is withdrawn or the data is no longer required.

4 Sources of personal data

We mainly obtain personal data directly from the data subject, for example in connection with an enquiry, request for quotation, contract, order, website form, event registration or job application. Data is also generated through the customer relationship and use of the website. We may supplement data, within the limits permitted by law, from public and reliable sources.

5 Recipients of personal data

Within IntLog Oy, personal data is processed only by people who need it for their work. Where necessary, data may be processed by other companies in the same group and by providers of IT, cloud, website, analytics, marketing, recruitment, payment, invoicing, debt collection and logistics services. Data may also be disclosed to parties involved in financing or leasing arrangements, professional advisers and public authorities where required by a contract, law, official order or legal claim.

We enter into appropriate data processing arrangements with our service providers. Personal data may also be transferred to parties involved in a merger, acquisition or other corporate transaction.

6 Transfers outside the EU and EEA

We seek to use services that process personal data within the European Union or the European Economic Area. If data is transferred outside these areas, the transfer is based on an adequacy decision by the European Commission or appropriate safeguards, such as the standard contractual clauses approved by the Commission.

7 Protection of personal data

We protect personal data through appropriate technical and organisational measures. Access rights are limited according to job duties. Systems and connections are protected, data is backed up where necessary, and personnel are instructed in the secure handling of personal data.

8 Rights of the data subject

Subject to applicable law, you have the right to:

- receive information about the processing of your personal data and access the data concerning you
- request the correction of inaccurate or incomplete data
- request the erasure of data or restriction of processing in the circumstances provided by law
- object to processing based on a legitimate interest and always object to direct marketing
- receive the data you have provided in a portable format where the legal requirements are met
- withdraw your consent at any time
- lodge a complaint with the Office of the Data Protection Ombudsman at www.tietosuoja.fi.

Requests concerning these rights may be sent by email to intlog@intlog.fi or by post to IntLog Oy, Luvalahdentie 449 B, 27820 Säkylä, Finland. We may request additional information to verify your identity. We generally respond within one month.

9 Changes to this notice

We may update this notice if our processing practices or applicable legislation change. The current notice will be published on our website.